CLIENT SATISFACTION SURVEY

To assist us in our effort to provide you with the best possible care, please take a moment to answer these questions. Your responses are voluntary, confidential and very important to us! Thank you.

Therapy and Assessment Services:
Please circle the appropriate response

1. Therapy has helped increase my understanding of my problem(s):
   - Strongly disagree
   - Disagree
   - Somewhat disagree
   - Neither agree nor disagree
   - Somewhat agree
   - Agree
   - Strongly agree

2. Therapy has helped me develop more effective coping skills:
   - Strongly disagree
   - Disagree
   - Somewhat disagree
   - Neither agree nor disagree
   - Somewhat agree
   - Agree
   - Strongly agree

3. Therapy has relieved my symptoms or reduced my problems:
   - Strongly disagree
   - Disagree
   - Somewhat disagree
   - Neither agree nor disagree
   - Somewhat agree
   - Agree
   - Strongly agree

4. Therapy has helped me improve the quality of my life:
   - Strongly disagree
   - Disagree
   - Somewhat disagree
   - Neither agree nor disagree
   - Somewhat agree
   - Agree
   - Strongly agree

5. Therapy helped increase my confidence in approaching future problems:
   - Strongly disagree
   - Disagree
   - Somewhat disagree
   - Neither agree nor disagree
   - Somewhat agree
   - Agree
   - Strongly agree

Professionalism:

6. My calls were returned in a timely manner:
   - Strongly disagree
   - Disagree
   - Somewhat disagree
   - Neither agree nor disagree
   - Somewhat agree
   - Agree
   - Strongly agree

7. My personal information has been protected and kept confidential:
   - Strongly disagree
   - Disagree
   - Somewhat disagree
   - Neither agree nor disagree
   - Somewhat agree
   - Agree
   - Strongly agree

8. Overall, my experience was such that I would refer a family member or friend:
   - Strongly disagree
   - Disagree
   - Somewhat disagree
   - Neither agree nor disagree
   - Somewhat agree
   - Agree
   - Strongly agree

How can we improve?

Any suggestions on how to make the clinic better known in the community?

Information about you: Gender:_____ Age:_____
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